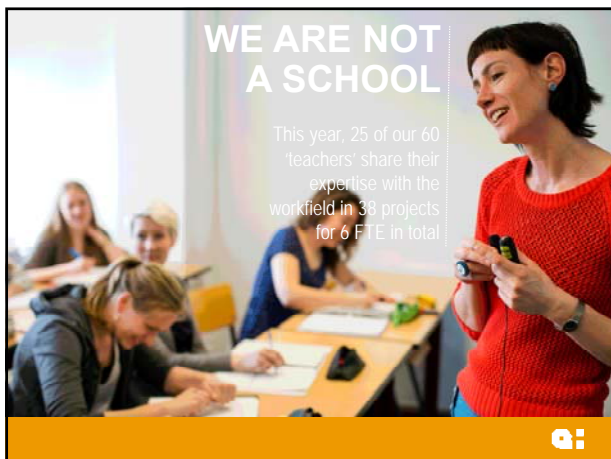
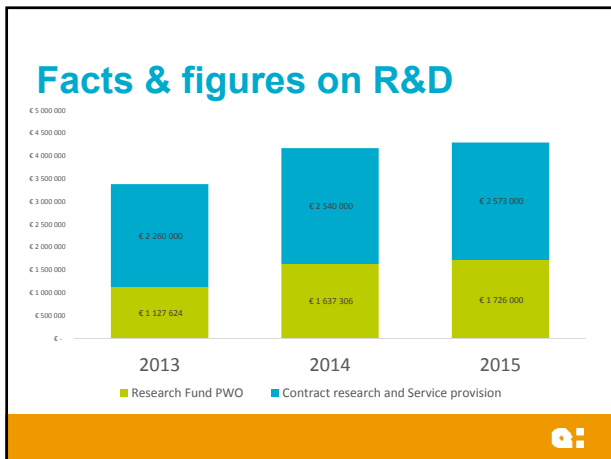


Research policy at Artevelde University College

- Practice oriented and practice based with 4 focus areas
 1. Health, social well-being and self-support
 2. Education, teaching and youth culture
 3. Entrepreneurship, organisation and competence management
 4. Communication, perception and image-building
- Our own research fund (PWO):
 - Multidisciplinary research projects
 - Each year between 12 and 17 research projects (16 FTE)
 - €1,5 million per year (earmarked Flemisch funding)
- Growing awareness for attracting external and international funds

Research structure at Artevelde University College

- **Multidisciplinary research centers (ODC's)**
 1. Talents and competences in organisations
 2. Learning through inquiry
 3. Health care Innovation
 4. Non-typical learning
 5. Empowering families
 6. Entrepreneurship 3.0
- **Research in departments** with external funding



- ### Tasks and time management
- Everybody gets...
 - 5% time for professionalization and networking
 - FUTURE PLAN: At least 1% time for research, development and services (symbolically)
 - Time for research corresponds with the real working hours that are expected.
 - Training: we bill the teaching hours plus the same amount of hours for preparation.

- ### Financial management
- Fixed prices per hour based on average cost (independent of the researcher)
 - 10% margin + 10% overhead for institute
 - The surplus created by R&D returns partly to the departments (= incentive) for research and/or education

Together with colleagues Together with students (?)

- Support system for researchers:
 - Working in duos rather than solo
 - Methodological and financial support
- Increasing link with education
 - Research as a program line
 - Projects (third year)
 - Bachelor thesis (third year)



Expertise on what?

- **Research // Development // Training programs // Process Guidance // Counseling...**
on youth help, education, child care, jobcrafting, dementia, social technology, online help, online diaries, social networksites, HRM, migrant entrepreneurship, working in teams, social economy, coaching, collaboration methods, tutoring, buddies, poverty, suicide, ecology, elderly, health care, empowerment,...



2014-2015	
Research and Service center (ODC) TACOO: Talents and competences in organizations Promoter: Veerle Opstaale	Research and Service center (ODC) CORE: Communication research Promoter: Tim Vanhove
<p>ESF The New Team Work Veerle Opstaale >> www.hetnieuwe-teamwerken.be</p> <p>ESF Innovating immigrant entrepreneurship Reyhan Görögöz</p> <p>ESF LeGend: Tools and instruments for intergenerational learning Lieve Van Schuylenbergh</p> <p>ESF S.E.M.T. Immigrant youth workers and lasting empowerment Reyhan Görögöz en Veerle Opstaale</p> <p>PRONET: successful collaboration between organizations Veerle Opstaale, Sammy Vienne >> www.arteveldhogeschool.be/pronet</p> <p>PWO Internationalization and cultural intelligence of Flemish SMEs Griet Van Herck</p> <p>PWO Storytelling for job applicants Jo Lefevere</p> <p>Training overseers in facility services Dominique Potier en Lieve Van Schuylenbergh</p> <p>LED Personnel and organization Dominique Potier en Veerle Opstaale >> www.lednetwerk.be/led/personneels-en-organisatieontwikkeling</p>	<p>Online help >> www.onlinehulp-arteveldhogeschool.be</p> <p>Tetra (WIT): Online diaries in welfare and education Philippe Bocklandt, Saskia Saelens, Martine De Zitter</p> <p>Prison Cloud: Implementing penitentiary online help Philippe Bocklandt</p> <p>Online help training Saskia Saelens, Philippe Bocklandt</p> <p>Online help policy shaping Philippe Bocklandt, Tim Vanhove</p> <p>Online help conference 2015 Philippe Bocklandt, Tim Vanhove</p> <p>CERA: Social work and social network sites Philippe Bocklandt, Martine De Zitter, Tim Vanhove</p> <p>PWO Engaging volunteers with online media: exploratory research of innovative youth work projects Peter Van Mullem</p> <p>LED Communication Philippe Bocklandt >> www.lednetwerk.be/led/online-en-offline-communicatie</p>



2014-2015	
Research and Service center (ODC) GezinsKracht: Empowering families Promoter: Wendy Leclere	Other development projects, Services, Training programs and Conferences
<p>PWO Integrated youth care in Flanders: from new laws to innovative practice (co-financed) Wendy Leclere</p> <p>PWO Accessibility of childcare for vulnerable families Tim Vanhove</p>	<p>Symposium Mourning and Loss Johan Maes</p> <p>Student tutoring Bettina Top</p> <p>Intervention for National Health Service providers Sammy Vienne</p> <p>Intervention for the Multiple Sclerosis Society Sammy Vienne</p> <p>Intervention for activity providers in homes for the elderly Joke Willeert, Mieke Verdonck</p> <p>Intervention for mental health organisations Christi Willems</p> <p>Social vegetable gardening Griet Van Herck</p>
<p>Research and Service center (ODC) LEER+: Non-typical learning methods and strategies Promoter: Frank Morsecour</p> <p>PWO New policies on inclusive education: motivation to good learning routes (co-financed) Frank Morsecour</p>	<p>Lectures on politicization, civil society and policy Bart Van Bouchaete</p> <p>Lectures on immigrant laws and policies Geert Matthys</p> <p>Training in palliative care Hilde Clement, Dominique Potier</p> <p>Training in Life Stories Sammy Vienne</p> <p>Deontology and basic rights Raf De Baene</p> <p>Wives and the position of social work Raf De Baene</p>
<p>Research and Service center (ODC) ZorgInnovatie: Health Care Innovation Promoter: Ignace Dewisch</p> <p>In development</p>	



OUR FUTURE PLANS ON R&D

- Practise based (not academic); more in collaboration or partnership with the workfield
- More international projects
- Project lines in our department
- Multidisciplinary project lines in the university college

But: on what topics do we focus?



Project lines (of the future)

1. Position and impact of social work
2. Social technology and online help
3. Social work methods development
4. Working with vulnerable families
5. Collaborating and working in teams
6. ...

- **WORK IN PROGRESS**



ONE EXAMPLE OF OUR PROJECT LINES

Online help projects Artevelde University College Ghent 2016

Start in 2007

7 telephone helplines asked the support from the Artevelde University College to develop a work method for chat support

in 2009

a method for one-to-one anonymous chat support in first line social services

Since 2009 ...

- (1) Research & development projects about online help in social work**
- (2) Process support for implementing online help in social work organizations**
- (3) Educational and training projects in online help**

(1) Research & development projects: developing online methods and tools

One Way communication		Online help with interaction										
Information sites		Personal interaction		Direct interaction		Uncertain interaction						
Uncertain		Blog	Forum	Chatroom	One-to-one chat	Social networks	Serious games	Self test and Self-help instruments				
The web address	The cloud	FAQ's	Links	Testimonials	News	Forum	E-mail	Chatroom	One-to-one chat	Social networks	Serious games	Self test and Self-help instruments

Optim@il
a method for e-mail support in social services and in parenting support

Effects of chat support
a triangular multi-method research concept on anonymous chat help in first line social services

WWWelfare 2.0
about strenghts and vulnerability of using social networksites in social work

Chat help training
analysis of and recommendations on the education of chat help counsellors

Online diary
development of a custom made online diary for social work organisations

Ch@dvice
European research and development of a method for one-to-one chat support in first line social services with a focus on sexual abuse

(1) Research & development projects: ongoing

- Exploratory research: do youngsters or their friends need (online) support when they have lost someone by suicide
- Qualitative research: how social workers use an online diary
- Making tools for social work organisations to implement online help in their organisations

(1) Research & development projects: shaping online help policy for the Flemish Government



2013: a state-of-the-art of realizations, thresholds and possibilities about online help and e-health in Flanders



2014: Recommendations on e-health and online help policy for the Flemish government

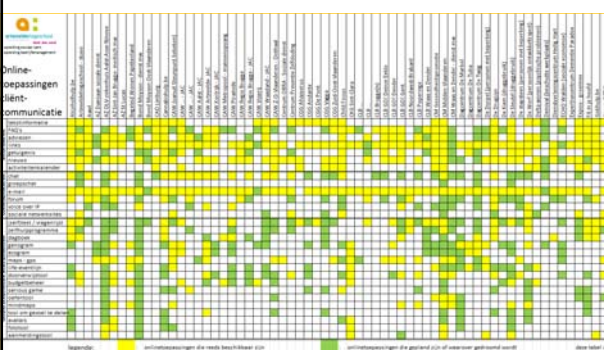
2015: Translation of recommendations in to policy and actions



June, 3th 2015: First conference 'Online help and E-health' in Flanders

Vlaams Actieplan Onlinehulp

Online tools in Flanders



Online-
oepassingien
sient-
communicatie

(2) Process support for implementing online help in social work organizations



(2) Process support for implementing online help in social work organizations

- Training programs for managers and field workers
- Tools:



A quick scan for chat support



Ch@divice Reflector
questionnaire on starting with chat support



Prison Cloud
Recommendations to use Prison Cloud as online help platform for prisoners

(2) Process support for implementing online help in social work organizations



An e-book and a toolbox for social workers who want to communicate on social networksites
www.sociaal-werk-netwerkt-online.be

Knooppunt-online
Since march 2016 member of the Flemish support team on online help for social work organisations





(3) Educational and training projects in online help

- An introduction in online help and online help skills are part of the **education program** of the bachelors in social work.
- **Students** develop a part of an online tool, reflect on the usability of online tools, introduce an online diary in their field work or make a bachelor thesis on online help, or ...
- **Training programs** are organized on online help for social workers, including on e-learning on the field.
- **Post graduate program** called 'E-Health: Online help for social work and health care'.
www.arteveldehogeschool.be/postgraadaat-onlinehulp-voor-welzijn-en-gezondheid

More information

www.onlinehulp-arteveldehogeschool.be

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martine.dezitter@arteveldehs.be
tim.vanhove@arteveldehs.be



WHAT NOW?

- ✓ Work in progress...
- ✓ How can we work together?
 - Knowledge and network exchange?
 - Topics for our project lines
 - Joined project applications?
 - Network of researchers



Facebook: Artevelde University College Ghent
Instagram: Instagram.com/Arteveldehogeschool
Twitter: Onderzoek&MS

THANK YOU!
Do you have any suggestions on collaboration?

www.arteveldeuniversitycollege.be

