Critical Corporate Social Responsibility, and

International Corporate Governance

# Session 3: International Corporate Governance

Neil Fletcher FCA, FHEA Sheffield Business School Sheffield Hallam University United Kingdom Activity: Veil of ignorance

A brief over view of Capitalism (possibly)

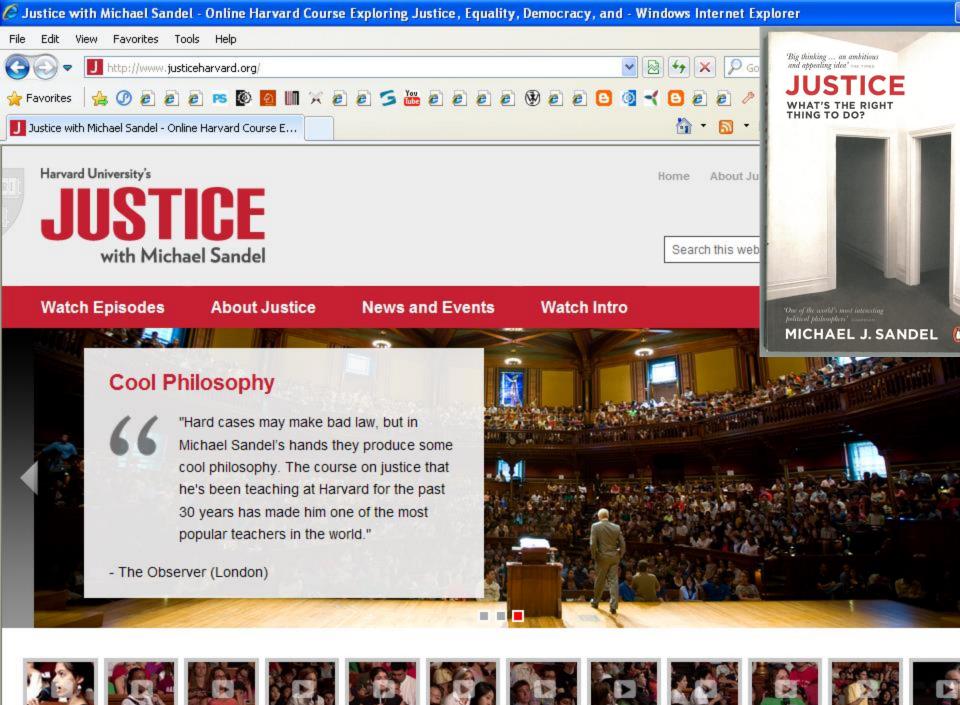
Stakeholder Capitalism Activity: a first view of Amer 2014 and stakeholder contributions

Basic Corporate Governance Activity: a second view of Amer 2014 and Directors

Technical Corporate Governance Key sources of information

Activity: Finnish Corporate Governance Code 2010 Activity: UK Corporate Governance Code 2014

Corporate Governance theories



# John Rawls: veil of ignorance

# A brief overview of capitalism

## Capitalism started in the US: as a very clever way of getting around man's inclination towards his own "self-interest"

"It is not from the benevolence of the butcher, the brewer, or the baker that we expect our dinner, but from their regard to their own interest.

We address ourselves, not to [other people's] humanity, but to their self-love, and never talk to them of our own necessities, but of their advantages.

.... it is by treaty, by barter, and by purchase, that we obtain from one another the greater part of those mutual good offices which we stand in need of, so it is this same trucking disposition which originally gives occasion to the division of labour."

Adam Smith: The Wealth of the Nations, page 19

http://www2.hn.psu.edu/faculty/jmanis/adam-smith/wealth-nations.pdf

### Free markets and 'liberal' economies

A purely liberal economy [has] a minimal state that simply enforces contracts, protects private property from theft and possibly has an army and a police force. It [has] minimal taxation.

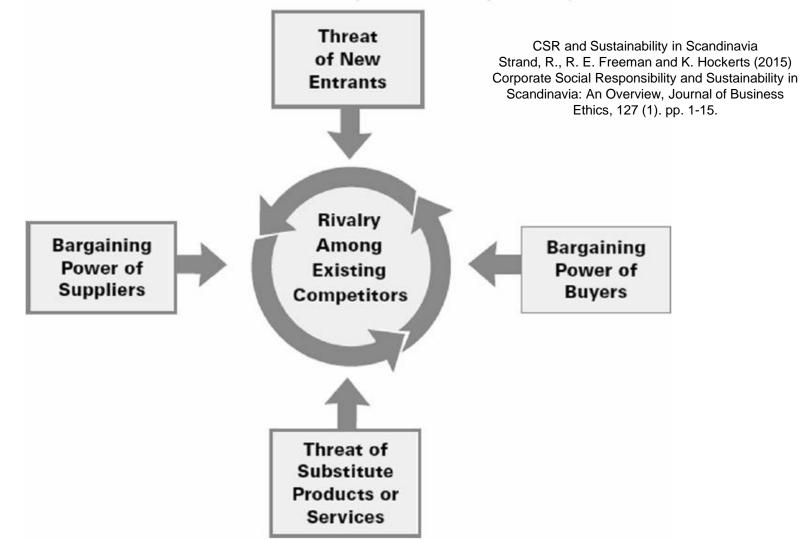
Michael J. Sandel (2009) Justice: What's the right thing to do? page 60

### and in the words of Milton Friedman (1962) Capitalism and Freedom.

## Shareholder wealth maximisation is the only goal of business - so long as no laws are breached.

(assume that in 1960 there were no draconian Health and Safety regulations).

### The Five Forces That Shape Industry Competition



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**Fig. 4** Porter's 5 forces. Reprinted with permission from "The Five Competitive Forces That Shape Strategy," by Porter (2008), *Harvard Business Review*. Copyright © 2008 by Harvard Business Publishing; all rights reserved

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In This Photo: Asil Nadir, Nur Nadir Fugitive businessman Asil Nadir (R) speaks to reporters outside his house in Mavfair with	Angelina Jolie Ashley Greene Amanda Seyfried
his wife Nur (L) on August 26, 2010 in London, England. Mr Nadir fled share Tweet Plut	E Like F
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gelina Jolie	of Tuesday 5 November 1991 I knew something had happened.	Rupert Murdoch	
hley Greene anda Seyfried	There was that unmistakeable newsroom hubbub that occurs only when a big story has just broken.	Business Goldman Sachs	
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As Capitalism has developed the response to the "ugly side of capitalism" has been two fold.....

(i) Governments around the world have (and continue to) create new laws and regulations in an attempt to prevent "poor corporate behaviour"

(ii) Society has "re-negotiated" its social contract with big business

An example of a "re-negotiated social contract" is the idea that stakeholder capitalism is "good".

### R. Edward Freeman (2007) Stakeholder Capitalism, Journal of Business Ethics, 74, pp. 303-314.

He would argue for a Stakeholder Capitalism - that suggests that the **long term** shareholder best interests - will take into account all the stakeholders of the business.

**Critically:** Freeman could be caricatured as arguing that in today's society the only way to maximise long term shareholder wealth is to treat all stakeholders in an "ethical" manner.

He also argues that most forms of capitalism see "business" as amoral (not to do with morals) or solely about "business ethics" not about wider notions of the greater good.

### **Stakeholder capitalism**

Suppose a business makes pipes. They pay their suppliers on time and deliver well made, reliable pipes to their customers at a fair price. Their employees are paid a market wage and have access to a pension plan partially supported by the business. They abide by all the known laws and regulations of the countries they operate in and the employees of the business are known as honest, straight talking and hardworking.

The business does not sell any of its pipes to known terrorists. It makes a profit each year, most of which is returned to shareholders by a way of dividends.

The business does not sell pipes to the developing world because the profit margins on such deals are low and would divert resources away from the lucrative western market.

(Adapted from Edward Freeman: see http://www.corporate-ethics.org/)

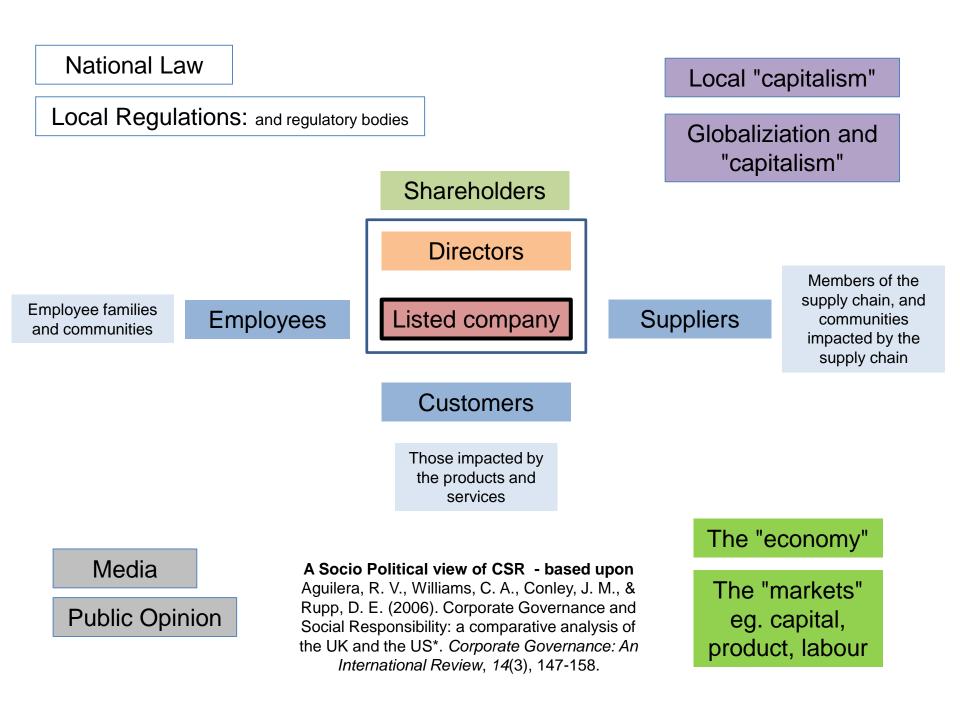
Edward Freeman would argue that this was a "morally good business".



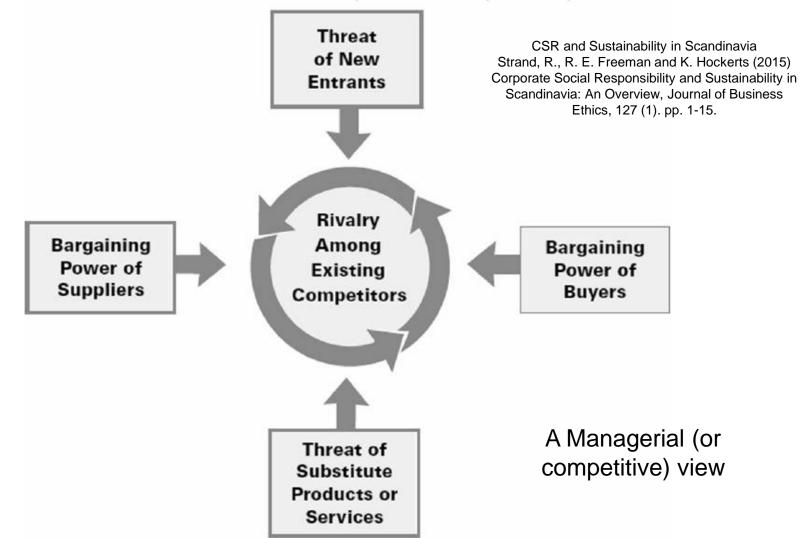
We need a more sophisticated form of capitalism, one imbued with social purpose. But that purpose should arise not out of charity but out of a deeper understanding of competition and economic value creation. This next evolution in the capitalist model recognizes new and better ways to develop products, serve markets, and build productive enterprises.

page 77 of Porter, M. E., and Kramer, M. R. (2011) **Creating shared value**, Harvard Business Review, 89(1), pp. 62-77.

# Stakeholder capitalism



### The Five Forces That Shape Industry Competition



**Fig. 4** Porter's 5 forces. Reprinted with permission from "The Five Competitive Forces That Shape Strategy," by Porter (2008), *Harvard Business Review*. Copyright © 2008 by Harvard Business Publishing; all rights reserved

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Strand, R. (2015) Scandinavian Stakeholder Thinking: Seminal Offerings from the Late Juha Näsi, *Journal of Business Ethics*, 127 (1), pp. 89-105

In the long run the company must operate in such a way that each <u>stakeholder</u> is **satisfied** with what he or she or they as a group gives/give and with what he or she or they gets/get.

The more **dissatisfied** the main <u>stakeholders</u> are, the more certain it is that the company's activities will cease. (Page 91)

Ethical idea: ultimate end

First of all it is a **social theory** of the firm, where economic elements are included, but only as parts of a larger human entirety.

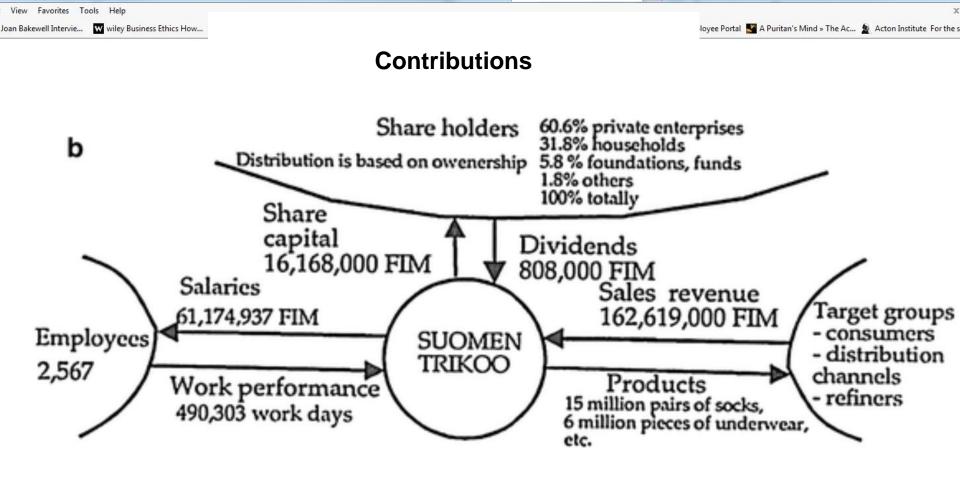
Secondly, it is an *action theory* of the firm, where intentional actors with varying motives interact.

Action as a concept is more comprehensive than behaviour and underscores *human intentions, motives and goals* as important directing forces for acts

page 93 of Strand (2015)

Scandinavians preferred to talk about the **contributions** made by the stakeholders to the company and about the rewards which the stakeholders demand from it.

(Strand, 2015, page 91)



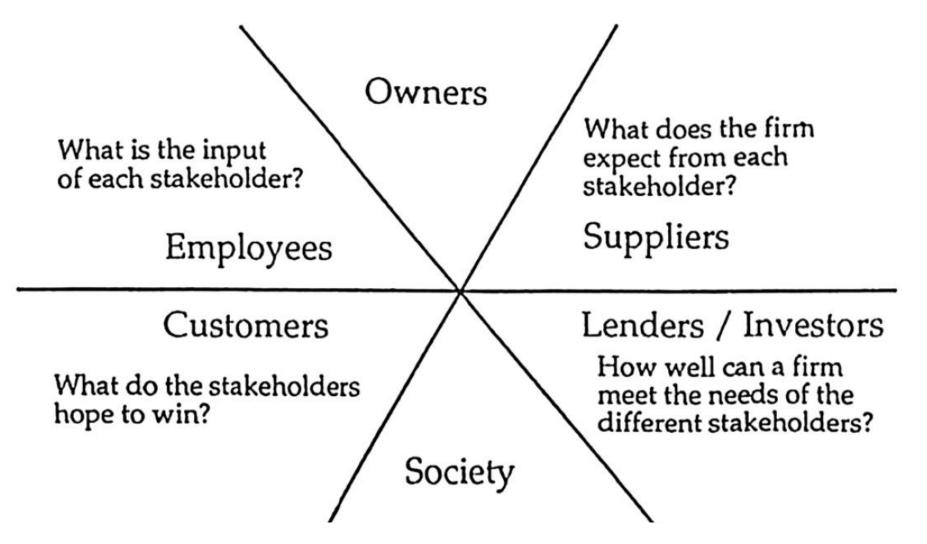
### Fig. 4

**a** An example of stakeholders of an advertising agency (Näsi 1979) and **b** an example of contributions/rewards in the case of a knitwear manufacturing firm (Näsi 1979)

Strand, R. (2015) Scandinavian Stakeholder Thinking: Seminal Offerings from the Late Juha Näsi, *Journal of Business Ethics*, 127 (1), pp. 89-105. Page 101 and **citing Na<sup>¬</sup>si**, **J. (1979)**. Yrityksen suunnittelun perusteet. Yrilyksen taloustieteen ja yksityisoikeuden laitoksen julkaisuja A 1: 15. Tampere: Tampereen yliopisto.

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Stakeholder thinking at the strategic level



(Strand, 2015, page 103 citing: Tuokko, Y. (1974). Yrityksen suunnittelutoimi. Porvoo: WS



Examples of stakeholder expectations:

Owners: Economic expectations -dividends/yields for investments -price trends for shares -possibility to convert shares into money -forthcoming free issue of bonus shares -other benefits for the shareholder

Other expectations -authority -prestige -membership in administrative bodies

Employees: -reasonable compensation in money -recognition -self-respect -working environment -inspiration -security: continuity, permanence -chances of promotion

<u>Customers:</u> -reliability of products -product development -prices -guarantees -service: spare parts, garages -continuity -growth Lenders: -loan servicing -reliability -permanence -continuity -growth -adaptability to general economic policy

Suppliers:

-prompt payment

-permanence

-continuity

-prices

Society: -reliability of the firm -nationality -services of the society -social development -economic expectations: salaries, taxes

(Strand, 2015, page 103 citing: Tuokko, Y. (1974). Yrityksen suunnittelutoimi. Porvoo: WSOY.)

Fig. 6 a Stakeholder expectations (Tuokko 1974) and b stakeholder expectations

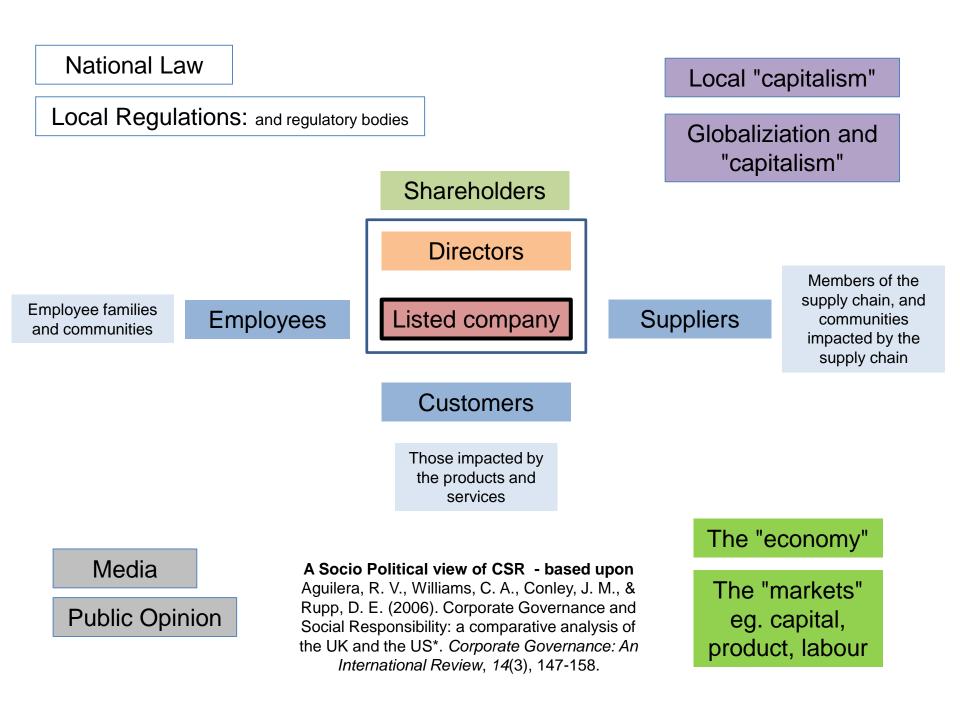
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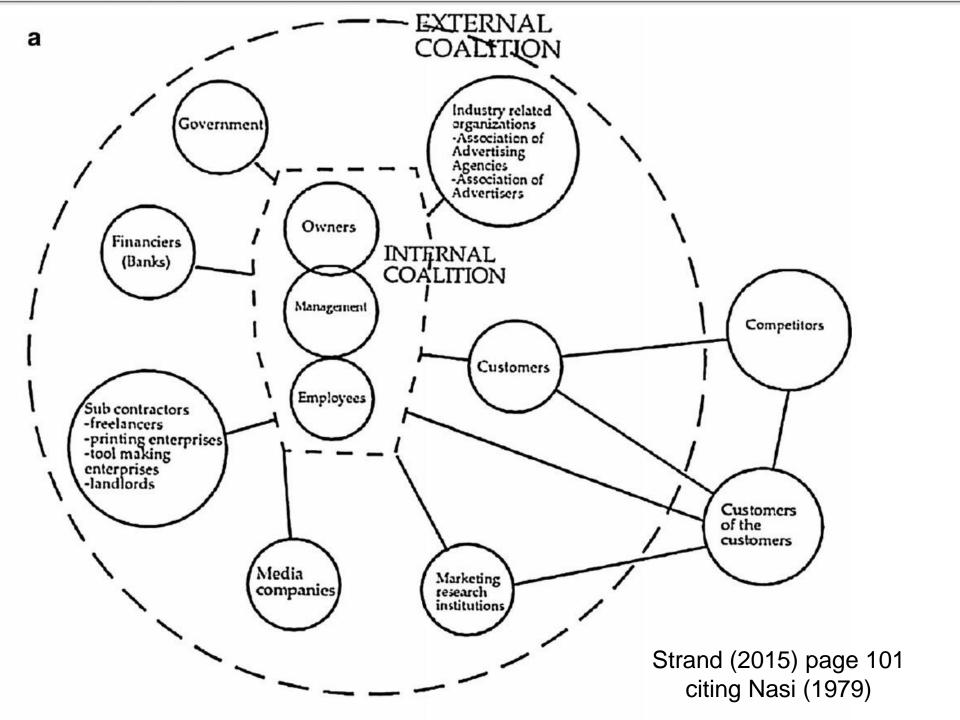
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### First view of Amer 2014 Board: a Finnish case study

Stakeholder "contributions"

### **Corporate Governance**





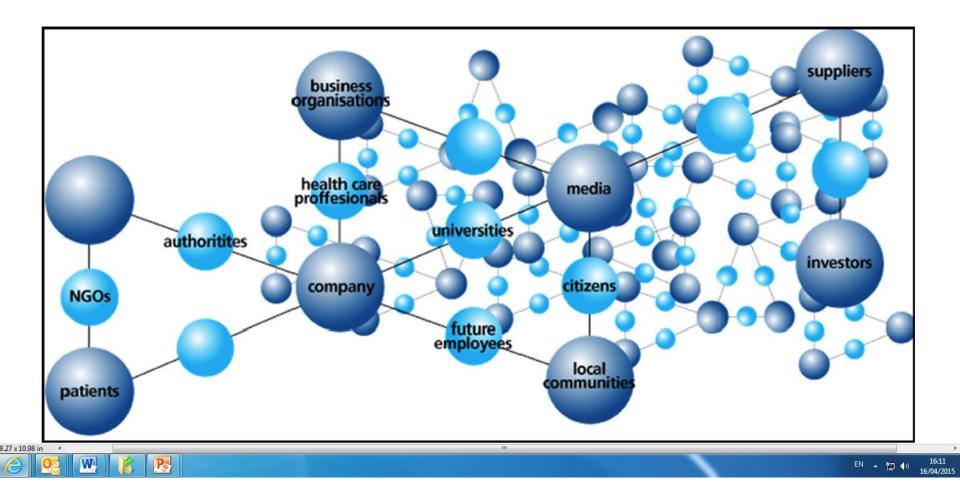


Strand, R. and Freeman, E. (2015) Scandinavian Cooperative Advantage: The Theory and practice of Stakeholder Engagement in Scandinavia, *Journal of Business Ethics*, 127(1), pp.67-85

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Fig. 8 Evolution of stakeholder engagement at Novo Nordisk



Corporate Governance of listed companies in the UK



### Fostering Investment through confidence

### Chairman (non exec in this case)



### SIG plc: Board Composition

### **CEO:** Chief Executive Officer





**FD:** Finance Director (sometimes CFO)



Non Exec: old boy







c: old boy Non Ex

Non Exec: old FCA

NED: specialist marketing

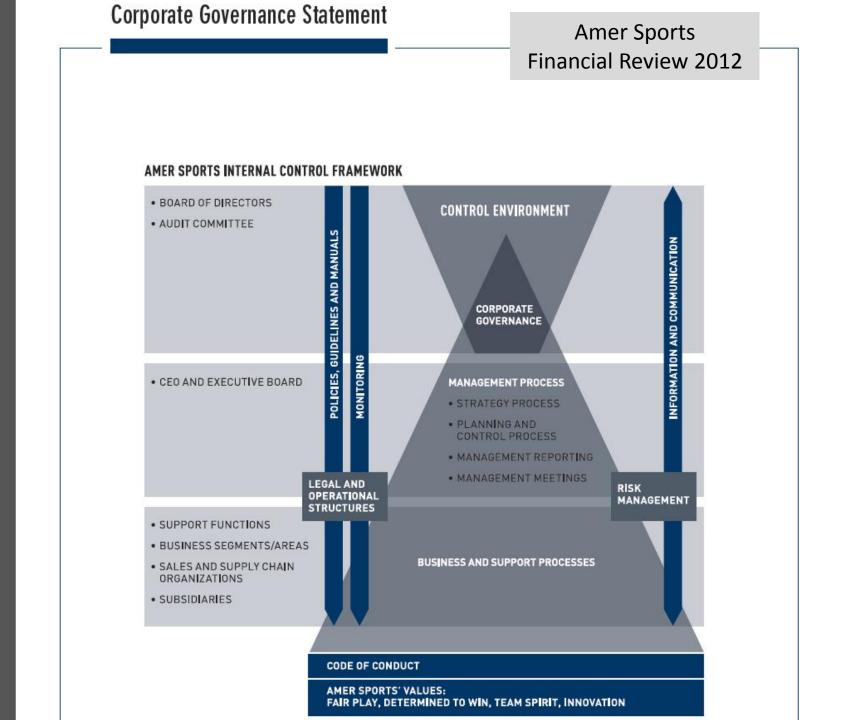


# A typical UK Board

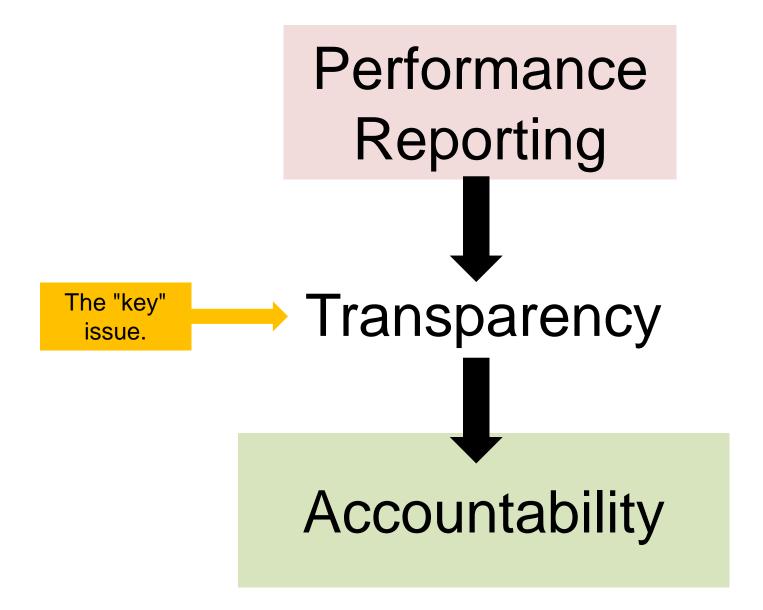
# Second view of Amer 2014 Board: a Finnish case study

### Directors

### **Corporate Governance information**



# Technical Corporate Governance: and finding helpful information

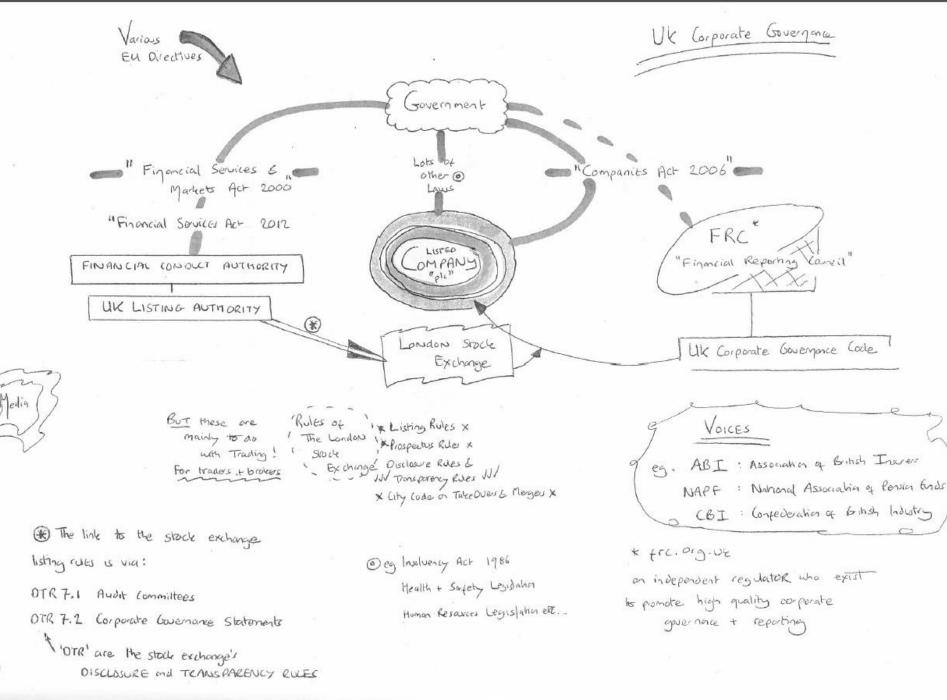


### Key sources of information

The Audited Annual Report and Accounts

CSR or Sustainability Reports

Website: look under Investors / Governance / Responsibility



Headline Review of

### UK Corporate Governance Code 2014

### Finnish Corporate Governance Code 2010

### **Corporate Governance Theories**

### Some theories to help you analyse the Board

Nicholson and Kiel (2007) Can Directors impact performance? A case based test of three theories of corporate governance. *Corporate Governance an International Review,* 15(4), pp. 585-608.

Resource dependency theory

Agency theory

Stewardship theory

### One way to analyse The Board: Resource dependence theory

See **Nicholson and Kiel (2007)** Can Directors impact performance? A case based test of three theories of corporate governance. Corporate Governance an International Review, 15(4), pp. 585-608.

"the board is an essential link between the firm and the essential resources that the firm needs to maximise its performance"

resources include:

links to financing and capital markets links to key suppliers links to key customers

but resource is always context dependent

the Board itself becomes a resource in this theory

# Resource dependence viewpoint

Positions Skills Career histories Sector backgrounds Connections with key stakeholders

### Agency theory

See Solomon pages 17 to 21. See Nicholson and Kiel (2007).

The directors are "agents" of the shareholders. As such they do not always act in the best interests of the shareholders, sometimes they will do what they "think best" and at worst make decisions in their own best interests. Notice though that an agent is not automatically morally culpable: simply that an agent might not act in the way a principal wants them to (or wanted them too). The theory assumes that at some point "conflict" will rise between the directors (as "agents" and shareholders).

People using this theory to understand Directors will assume that they have to be "incentivised," "monitored," and "treated with scepticism" because as Agents they might not take long term decisions in the very best interests of the company. Conversely, Directors might actually take decisions that are in the best long term interests of shareholders - but this might be contrary to the wishes of some short term shareholders.

Nicholson, G. and Kiel, G. (2007) Can Directors impact performance? A case based test of three theories of corporate governance. Corporate Governance an International Review, 15(4), pp. 585-608.

# Agency theory perspective

Independence of the non executives Power of the non executives

> Remuneration packages Shareholdings

### **Stewardship theory**

See Nicholson and Kiel (2007)

"in contrast to agency theory, stewardship theory posits that [executive directors] are essentially trustworthy individuals and so are good stewards of the resources entrusted to them since they spend their working lives in the company they govern, they understand the business better than outside directors and so can make superior decisions....."

# Stewardship theory perspective

Length of service Performance evaluation Service contracts

### next plc

ANNUAL REPORT AND ACCOUNTS JANUARY 2014

### **REMUNERATION REPORT**

Explains WHY they are remunerated in such a way

ELEMENT Purpose and link to strategy	Operation	Maximum polential value
Salary to provide a satisfactory basic scarg within a total package comprising latary and performance- elated pay. <sup>A</sup> entormance-related components and certain seneths are calculated by reference to base datary. The level of solary prody refections the value of the individual, ther role, hills and expertence.	Reviewed annually, generally effective 1 February. The committee focuses particularly on ensuring that an papapriate base salarly tapid to directors and senior nanagers. The Committee considers salaries in the sontex of overall packages with reference to market tata, individual experience and performance, and the set and structure of remuneration for other employees and the external environment. External benchmarking makis is only occasionally undertaken and the committee has not adopted a prescribed objective of etiting salaries by reference to a particular percentile or benchmark.	There is no guaranteed annual increase. The Committee considers II important that base salary increases are kept under tight control given the multiplier effect of such increases on future costs. In recent years, increases in executive director's salaries have been in line with the wider company cost of living awards. Under the new regulations the Company is regulared to specify a maximum potential value for each component of pay. Accordingly, for the period of this policy no salary paid to an executive director in any year will exceed the median base salary of FISE 100 Chief Executives as confirmed by independent advisers. Currently this is circa \$850,000 per annum.
Annual bonus	Performance measures and related performance targets are set at the commencement of each tinancial	At present Company policy is to provide a maximum bonus of 150% of salary for the Chief Executive and 100%.
To incentivise delivery of stretching annual financial goals.	year by the Committee. Company policy is to set such measures by reterence to pre-tax EPS but the Committee retains fiexibility to use different performance measures during the period of this policy if it considers it	of salary for other executive directors. Although the Committee has no current plan to make any changes, for the period of this policy the Committee
to provide focus on the Company's key inancial objectives.	appropriate to do so. At the threshold level of performance, 20% of the	reserves trêxibility to: I increase maximum bonus levels for executive
To provide a retention element in the case of the Chief Executive as any annual bonus in excess of 100% of base salary is payable in shares, deferred for a period of two years and subject to fortehure if	Ar the intension area to period to period that e.g. 2000 of the maximum bonus may be earned. A straight sliding scale of payments operates for performance between the minimum and maximum levels. There is no in-line larger level although, for the purposes of the scenario charts on pages 52 and 53, 60% of maximum bonus has been assumed because it is the mid-point.	directors in any financial year to 200% of salary. This flexibility would be used only in exceptional circumstances and where the Committee considered any such increase to be in the best interests of shareholders and after appropriate consultation with key shareholders;
		I lessen the current differentials in bonus maximums which exist between the Chief Executive and other executive directors; and
ne voluntarily resigns prior to the end of that period.		Introduce or extend an element of compulsory deferral of bonus outcomes it considered appropriate by the Committee.
LTIP To incentivise manage- ment to deliver superior total shareholder returns (TSR') over threeyear performance periods retailtive to a selected group of retail companies. Retention of key employees over three- year performance periods.	A variable percentage of a pre-determined maximum number of shares can vest, depending on relative TSR performance against the comparator group the Committee selects at grant (current practice is to select a comparator group of relati companies (shown on page 4-3).	Since 2008, the maximum aggregate annual award allowed under the current plan rules has been over shares worth 200% of base solary (and up to 300% in exceptional obcurretances). With effect from 2012, the maximum value of any LIP awards that vest for a participant in a year has been copped of 52.5m.
	The maximum number of shares that may be awarded to each director is a percentage of each director's base salary at the date of each grant, divided by NBCR's average share price over the three months prior to the start of the performance period.	Within this maximum, the Chief Executive and other executive directors receive grants equal to 100%, and 75% of annual salary respectively every six months. The Committee reserves the right to vary these levels within the overall annual inmis described above.
	LTP awards are made twice a year to reduce the volatility inherent in the TSR performance measure and to enhance the portfolio effect for participants of more frequent, but smaller, grants.	For 2014 onwards, the Committee has decided that the maximum possible aggregate value of awards granted to all executive directors will be 200% of annual salary (i.e. 100% every six months). The Committee reserves
	The Company has the option to settle vested LTIP awards in cash.	the right to vary these levels within the overall annual limits described above. In addition, awards granted to executive directors which vest must be taken in shares
	The LTIP does not credit participants with additional value in respect of dividends paid over any vesting period (except that the Committee thas discretion to award such credit for special dividends).	and the net shares (after payment of tax and NIC) must be held for a minimum period of two lutther years. The Committee reserves the right to lengthen (but not reduce) the period and fo lutthcate and effention period or to lutther increase this holding period.
		In light of the cessation of lurther grants under the SMP (see below), the Committee has reviewed the cap on the maximum value of LIPS vesting for any participant in any one year and has decided it is appropriate to remove the cap for LIP awards granted to executive directors after January 2014. The \$2.5m cap will remain in force for vesting LIPs with three year performance- periods ending in francical years to January 2016 and January 2016.

### Show an awareness of

the internal motivation of the Directors

### Session 2: Rolling program of work

For a company in a particular country that you could analyse for the poster presentation

Stakeholder contributions

The company within the socio-political landscape

The Board: using the appropriate Corporate Governance Code The Board: using theories presented

