

The use of participatory media in social services & elderly care

Joke Knockaert, Artevelde University College, Belgium









http://international-socialwork.webnode.com

180 ECTS-credits

21 ECTS

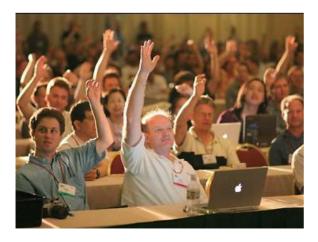
7 June 2013 SPRING SEMESTER 1 October 2013





The use of participatory media in social services & elderly care



















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Social Media Provides Caregivers a Cyber Shoulder to Lean On

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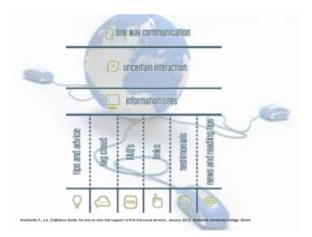
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Caregivers Getting Support Online

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Current Caregovers (N=434)
41%
27%
14%
15%
26%
26%





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Frequently Asked Questions About Elder Abuse and Neglect

Unfortunately, nearly every statistic on the subject reveals that elder abuse and sider neglect are growing problems. While we don't know all of the details about why abuse occurs or how to stop its spread, we do know that there are ways to slow down its escalation and we also know that help is available for victims. Concorred people, like you, can spot the warning signs of a possible problem, and make a call for help if an elder is in need of assistance.

- and make a call for help if an elder is in need of assistant What in Eder Abuse and What is Elder Steplect? What are the Warning Signs of Elder Abuse on Testine Steplect? What is Soff Steplect and What are the Signs? What is Soff Steplect and What are the Signs? What is not Steplect and What are the Signs? What is not Steplect and What are the Signs? What are the Abusers of Older Pospie? Are there Criminal are Coll Weathing from Elder Abuse in the U.S.S Who Should I Call II I Steplect Elder Abuse ar Elder Neglect? Who Should I Call II Steplect Elder Abuse for Elder Weglect? What Should I Call II Call formous for Elder Weglect? What Should I Call II Call Steplect Elder Abuse for Elder What Should I Call II Call Steplect Elder Abuse for Help? Those can Elder Abuse and Elder Treplect is Prevented? What is Currently Boing Done to Provem Elder Abuse?(n) What can I do to Drop Elder Abuse and Signet of Seniory?

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What we do not do on Crisis Chart

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• Finding State +'tex-legel-ripite + Special encounteriore

Ethiliping your stratem

The Survivor's Handbook
Recognising domestic violence
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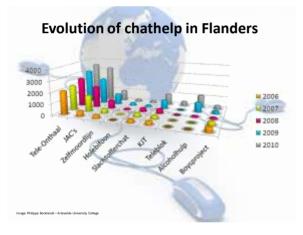
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- Here you now that gold your behaviour because you are about at what your pattern wight its or each patter.





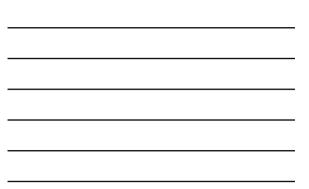
















	Weakness - Disadvantage - Challenge
Individual support worker lipschipt available Nor revert to talk Proscoul: numbers of ModBack Distance makes it easier to give information Typing provides more time to reflect Instaud, warming than a threaspeartic effect Instaud, warming than a threaspeartic effect Takscon care be discussed more spacify Less sharme The consensation can be re-mail during and after the chait Seng in control land being able to doop the chuit at any time! No available the suff-relip of the client Simulates the suff-relip of the client Aconymny	The direct interaction interrighters the expectation of an anomeliate solution Commitmer superfloat Scientification appendix Resolution consolition? Limited approval time Will the user be understand connectly?

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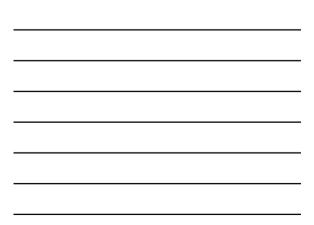
+ Low threshold

- Convenience
 Secure and anonymous thus at the same time
- No specific location: can take place from a
 No specific location: can take place from a Insidure environment
 Insidure environment
 Easily accessible, even if you live remotely
 issually) free of charge
 Direct communication immediate replied

- . Less chance of being seet or overheard when
- seeking help Sanse of doceness is possible through a strong
- allunce
- + Possibility of mininterpretation and mounder standing • Is the Internet sale?
- Shapping behaviour from shar to chat
 Eligital divide: not everyone has intermet or has
 computer skills:
- · Reduction of channels, few non-verball
- commutication options
- commutication operation Technical failures Long waiting times Digital footprint: a mace of the char conversation always remains behind Distance through the medium Second Colorance on the endown
- Chance of addiction to chat support contacts
 Only possible when the user is online

Bocklandt, P., e.o. Ch@dvice Guide, for one-to-one chat support in first-line social services, January 2013, Artevelde University College, Ghen





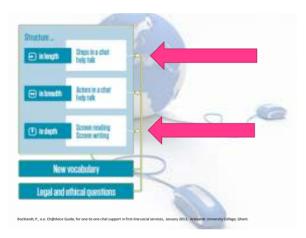




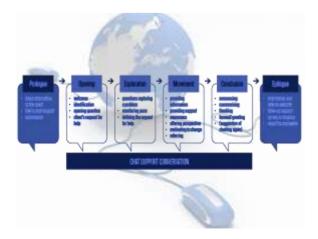






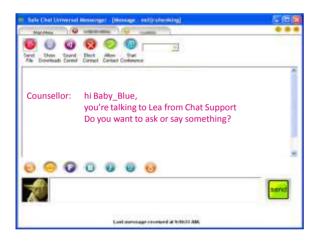






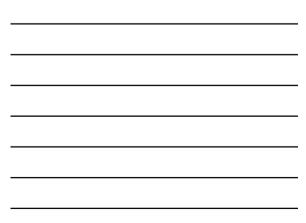












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BaBy_BluE :	I just don't know what to do!!!!!!! I'm soooooooooooooo AFRAID!	
BaBy_BluE :	I feel like hurting myself= going to the railway @teotd	
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Step 1: Screen reading

- What exactly did you see on the screen?
- What do you think? What do you feel?
- What is invisible? Unknown?

Step 2: Screen writing

- Write a reaction to BaBy_BluE
- Write your answer on your piece paper



Pay attention to the use of language

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/	Adapt your language to the client
(abbreviations, emoticons, dialect,)
I	Remain at inviting professional distance
((not too informal)
(Check if you understood correctly
1	Accept writing errors
N	Pay attention to sudden increase of
١	writing errors
9	Split up longer messages



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BaBy_BluE :	I feel like hurting myself= going to the railway @teotd	
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afraid for calls coming in, afraid that they'll knock again on the front door
I just don't know what to do!!!!!!!
l'm sooooooooooooooo AFRAID!
Who will knock on your door?
I feel like hurting myself= going to the railway @teotd
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